



## Name of the account provider: Virgin Money

## Account name: Flexible Repay Private Account – No longer on sale

Date: The information in this Fee Information Document is correct as at 1 February 2024

- This document informs you about the fees for using the main services linked to the • payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed • here. Full information is available in Personal and Private Banking Accounts Terms & Conditions, Current Account Mortgage Tariff and International Tariff.
- A glossary of the terms used in this document is available free of charge. •

| Service                                                                                                                                                                             | Fee                                                                                                |                   |  |  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|-------------------|--|--|
| General account services                                                                                                                                                            |                                                                                                    |                   |  |  |
| Maintaining<br>The Account<br>Flexible Repay Private<br>Account<br>Includes a package of<br>services consisting of:<br>Access to a Private<br>Manager and other<br>banking services | Per month<br>Total annual fee                                                                      | £15.00<br>£180.00 |  |  |
| Payments (excluding cards)                                                                                                                                                          |                                                                                                    |                   |  |  |
| Direct Debit                                                                                                                                                                        |                                                                                                    | No Fee            |  |  |
| Standing Order                                                                                                                                                                      |                                                                                                    | No Fee            |  |  |
| Sending Money<br>Within The UK                                                                                                                                                      | Faster Payments (FPS) Fee (Limits Apply) –<br>Mobile App/Internet Banking                          | No Fee            |  |  |
|                                                                                                                                                                                     | Faster Payments (FPS) Fee (Limits Apply) –<br>Telephone Banking (must be registered)               | No Fee            |  |  |
|                                                                                                                                                                                     | CHAPS Out Fee                                                                                      | £25.00            |  |  |
|                                                                                                                                                                                     | Bankers Draft Fee<br>(up to and including £100,000)                                                | No Fee            |  |  |
| Sending Money<br>Outside The UK                                                                                                                                                     | SEPA Out Fee                                                                                       | £20.00            |  |  |
|                                                                                                                                                                                     | SWIFT Out Fee<br>Receiving Bank Charges may also be<br>applicable – refer to International Tariff. | £25.00            |  |  |

| Receiving Money<br>From Outside The UK                                                                                                   | SEPA In Fee                                                                                                                                        | No Fee                 |
|------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|
|                                                                                                                                          | SWIFT In Fee                                                                                                                                       |                        |
|                                                                                                                                          | Within the EEA<br>All currencies including Sterling up<br>to £100 (or equivalent)                                                                  | No Fee                 |
|                                                                                                                                          | Currency is Euro, Swedish Krona or<br>Romanian Leu over £100 (or equivalent)                                                                       | No Fee                 |
|                                                                                                                                          | All remaining currencies including Sterling over £100 (or equivalent)                                                                              | £7.00                  |
|                                                                                                                                          | Outside the EEA<br>All currencies up to £100 (or equivalent)                                                                                       | No Fee                 |
|                                                                                                                                          | All currencies over £100 (or equivalent)                                                                                                           | £7.00                  |
|                                                                                                                                          | Foreign currency cheques drawn on a<br>non-UK account (refer to International Tariff):<br>– Equivalent to £100 or less<br>(plus agent charges wher | £5.00<br>e applicable) |
|                                                                                                                                          | – Equivalent to over £100<br>(£7.00 min-£40 ma<br>charges wher                                                                                     | · • •                  |
| Cards and cash                                                                                                                           |                                                                                                                                                    |                        |
| Cash Withdrawal<br>In Pounds In The UK                                                                                                   |                                                                                                                                                    | No Fee                 |
| Cash Withdrawal<br>In Foreign Currency<br>Outside The UK                                                                                 |                                                                                                                                                    | No Fee                 |
| Cash Withdrawal In<br>Pounds Outside The<br>UK                                                                                           |                                                                                                                                                    | No Fee                 |
| Debit Card Payment<br>In Pounds<br>(For a supplier based<br>within the UK.)                                                              |                                                                                                                                                    | No Fee                 |
| Debit Card Payment<br>In A Foreign Currency<br>(This fee only applies<br>where the payment is<br>to a supplier based<br>outside the UK.) |                                                                                                                                                    | No Fee                 |
| Debit Card Payment<br>In Pounds<br>(This fee only applies<br>where the payment is to<br>a supplier based outside<br>the UK.)             |                                                                                                                                                    | No Fee                 |

| Overdrafts and related services                   |                                                                                 |                                                                              |  |
|---------------------------------------------------|---------------------------------------------------------------------------------|------------------------------------------------------------------------------|--|
| Arranged Overdraft                                | Arranged Overdrafts –<br>Debit interest paid on the account                     | This is your<br>mortgage rate<br>shown in your<br>Mortgage Offer<br>Document |  |
| Refusing A Payment<br>Due To Lack Of Funds<br>Fee | Refusing A Payment Due To Lack Of<br>Funds Fee (Buffer of £4.00)                | £4.00<br>per payment                                                         |  |
| Fee Cap                                           |                                                                                 | Fee Cap of £20.00 per calendar month                                         |  |
| Other services                                    |                                                                                 |                                                                              |  |
| Cancelling A Cheque                               | Cancelling A Cheque Fee                                                         | No Fee                                                                       |  |
| Lost Or Stolen<br>Cheque Fee                      |                                                                                 | No Fee                                                                       |  |
| Duplicate Statement<br>Fee                        | If you have opted out of receiving paper statements then no fee will be charged | £5.00<br>per statement                                                       |  |